

DTD Holidays – Terms & Conditions

1. Booking Confirmation

- A booking will be confirmed only after receipt of the required advance payment.
- The balance amount must be paid before the due date communicated by DTD Holidays.
- Failure to make payments on time may result in cancellation of the booking without prior notice.

2. Pricing

- Package prices are based on current rates and are subject to change due to fluctuations in transportation costs, hotel tariffs, taxes, fuel surcharges, or government regulations.
- Any increase in costs after booking confirmation may be charged additionally to the client.

3. Cancellation Policy

- Cancellation charges will be applicable as per the cancellation policy shared at the time of booking.
- Refunds, if applicable, will be processed only after receiving refunds from hotels, airlines, transport providers, or other vendors.
- Service charges and non-refundable components will not be refunded.

4. Changes & Amendments

- Any changes requested after booking confirmation are subject to availability and additional charges.
- DTD Holidays reserves the right to modify the itinerary due to operational requirements, weather conditions, natural calamities, government restrictions, strikes, or other unforeseen circumstances.

5. Travel Documents

- Clients are responsible for carrying valid government-issued photo identification during travel.
- For international travel, clients are solely responsible for obtaining and carrying valid passports, visas, permits, and other required travel documents.

6. Hotel & Accommodation

- Hotel check-in and check-out timings are governed by hotel policies.
- Early check-in and late check-out are subject to availability and may incur additional charges.
- Hotel ratings and facilities are based on information provided by the respective hotels.

7. Transportation

- Seat allocation in flights, trains, buses, or other transportation services is subject to the respective provider's policies.
- DTD Holidays acts only as an intermediary and shall not be responsible for delays, cancellations, schedule changes, or service deficiencies by transportation providers.

8. Liability

- DTD Holidays acts as a tour organizer and facilitator. We shall not be liable for any injury, illness, accident, loss, theft, damage, delay, or inconvenience caused during the tour.
- Clients participate in adventure, trekking, water sports, and similar activities at their own risk.

9. Force Majeure

- DTD Holidays shall not be held responsible for any delay, cancellation, loss, or additional expenses caused by events beyond our control, including but not limited to natural disasters, floods, landslides, epidemics, pandemics, political unrest, strikes, war, or government actions.

10. Client Responsibilities

- Clients must follow local laws, hotel rules, transportation regulations, and instructions provided by tour guides or representatives.
- Any damage caused to hotel property, vehicles, or other facilities by the client shall be borne solely by the client.

11. Refunds

- Refund timelines depend on the policies of hotels, airlines, transport providers, and other service vendors.
- Processing fees, taxes, and non-refundable charges may be deducted from the refund amount.

12. Complaints

- Any complaint regarding services must be reported immediately during the tour to enable prompt resolution.
- Complaints raised after completion of the tour may not be entertained.

13. Acceptance

- Payment of the booking amount and/or participation in the tour shall be deemed as acceptance of these Terms & Conditions.
-